

Refund Policy

Effective Date: 13 August 2025

Please read this Refund Policy carefully before enrolling in any Sishyakulam class, programme, event, workshop, subscription, or related service.

1. General Policy

Sishyakulam invests substantial time and resources into planning classes, assigning teachers, organising rehearsals, reserving slots, preparing materials, and managing event operations. Accordingly, unless otherwise expressly stated, all payments made to Sishyakulam are non-refundable.

2. Classes and Lesson Cycles

Fees paid for regular classes, lesson packages, class cycles, or term-based learning offerings are non-refundable once the slot has been confirmed and the class cycle has commenced. Rescheduling, carry-forward, make-up classes, freeze options, or credit extensions, where allowed, shall be governed by the specific rules communicated for the relevant programme or cycle.

3. Workshops, Intensives, and Special Programmes

Payments made for workshops, lecture demonstrations, intensives, short-term courses, or special programmes are generally non-refundable once registration is confirmed. In exceptional cases, and solely at Sishyakulam's discretion, a transfer to another participant, a future credit, or an adjustment may be considered if the request is made sufficiently in advance and operational circumstances permit it.

4. Choirs, Productions, and Events

Payments made toward choir participation, rehearsals, productions, showcases, festivals, performances, or event-linked registrations are non-refundable once participation has been confirmed. This is because such programmes typically involve coordination costs, faculty allocations, venue commitments, accompaniment, event planning, and production-related expenses.

5. Cancellations by Sishyakulam

If Sishyakulam cancels a class, programme, workshop, or event without providing a reasonable alternative, we may, at our discretion, offer a rescheduled session, future credit, transfer to another batch or programme, or a partial or full refund, depending on the circumstances and the stage of delivery.

6. Rescheduling and No-Shows

Where rescheduling is permitted, requests must be made within the timelines communicated by Sishyakulam. Failure to attend a scheduled class, rehearsal, workshop, or event without prior notice, or repeated late cancellations, may be treated as a consumed session and may not qualify for refund, replacement, or credit.

7. Payment Gateway and Administrative Deductions

Where a refund is exceptionally approved, Sishyakulam reserves the right to deduct payment gateway charges, taxes already remitted, administrative costs, currency conversion losses, or other non-recoverable charges, where applicable.

8. Mode and Timeline of Refund

Approved refunds, where any, will ordinarily be processed back to the original payment method within a reasonable time, subject to banking channels, payment gateways, internal processing timelines, and compliance requirements.

9. Exceptions

Refunds will generally not be granted on the basis of change of mind, scheduling inconvenience, subjective dissatisfaction after participation has commenced, technical issues on the participant's side, failure to attend, or non-compliance with instructions or programme expectations.

10. Contact for Refund Requests

For refund-related queries or written requests, please contact:

SISHYAKULAM ACADEMY PRIVATE LIMITED

Email: contact@sishyakulam.com

Phone: +91 93846 75938

Address: First Floor, Plot No 1, V C Kaliyappa Naicker Street, Nehru Nagar, Chennai 600089, Tamil Nadu, India