

Privacy Policy

Effective Date: 13 August 2025

Please read this Privacy Policy carefully before using the Sishyakulam website, platform, programmes, classes, events, applications, or related services.

1. Introduction

Sishyakulam is committed to respecting and protecting your privacy. This Privacy Policy explains how we collect, use, store, share, and protect personal information when you access our website, register for classes or programmes, participate in events, communicate with us, or otherwise use our services.

2. Information We Collect

We may collect personal information that you voluntarily provide to us, including your name, phone number, email address, postal address, age, student details, parent or guardian details, musical background, class preferences, scheduling preferences, payment details, and any other information submitted through forms, emails, messages, recordings, or enrolment processes. We may also collect technical information such as IP address, browser type, device information, usage data, cookies, and analytics data when you use our website or digital platforms.

3. How We Use Information

We use the information we collect to manage enquiries, registrations, enrolments, payments, scheduling, class access, student records, communications, programme administration, technical support, event participation, and institutional operations. We may also use information to improve our services, personalise user experience, maintain internal records, ensure safety and compliance, and communicate important announcements, reminders, updates, or relevant opportunities related to Sishyakulam.

4. Payments and Transaction Information

Payments made through our website or authorised payment channels may be processed through third-party payment service providers. Sishyakulam does not store full card or banking credentials unless explicitly stated. We may retain limited transaction details such as payment status, billing name, amount paid, payment reference, and related financial records for administrative, accounting, legal, and tax purposes.

5. Recordings, Media, and Educational Content

As part of classes, workshops, rehearsals, performances, or events, Sishyakulam may collect or generate recordings, photographs, screenshots, submitted assignments, practice videos, class notes, or feedback records. These may be used for educational review, internal documentation, archival purposes, programme administration, training, quality control, and, where appropriate, promotional or institutional communication, unless otherwise agreed in writing.

6. Sharing of Information

We do not sell your personal information. We may share information only where reasonably necessary with teachers, internal administrative staff, event coordinators, service providers, payment processors, technology partners, scheduling platforms, communication tools, legal advisors, or regulatory authorities, where required for the operation of our services or compliance with law. Any such sharing will be limited to what is reasonably necessary.

7. Data Security

Sishyakulam takes reasonable technical and organisational measures to protect your information from unauthorised access, misuse, loss, alteration, or disclosure. However, no system, website, platform, or digital transmission can be guaranteed to be fully secure, and users share information at their own discretion and risk.

8. Data Retention

We may retain personal information, payment records, class history, recordings, submissions, and communications for as long as reasonably necessary for educational, operational, institutional, legal,

financial, archival, or dispute-resolution purposes, unless a longer retention period is required by law or justified by the nature of the service.

9. Cookies and Analytics

Our website may use cookies or similar technologies to improve performance, analyse usage, remember preferences, and enhance user experience. By continuing to use the website, you consent to such use unless you disable cookies through your browser settings. Disabling cookies may affect site functionality.

10. Children and Minors

Where the student is a minor, personal information may be collected through a parent or legal guardian and used for the purposes of enrolment, scheduling, communication, educational support, and participation in Sishyakulam activities. Parents and guardians are responsible for ensuring that the information they provide is accurate and authorised.

11. Third-Party Services

Our website and services may contain links to or integrations with third-party websites, platforms, tools, or applications. Sishyakulam is not responsible for the privacy practices, content, or terms of such third parties. Users are encouraged to review the privacy policies of any external services they use.

12. Your Rights

You may write to us to request correction, update, or deletion of personal information that you have submitted, subject to applicable legal, contractual, operational, or institutional limitations. We may require reasonable verification before acting on such requests.

13. Changes to This Policy

Sishyakulam may update this Privacy Policy from time to time. Any changes will become effective upon posting on the website. Continued use of our website or services after such posting constitutes acceptance of the revised Privacy Policy.

14. Contact Us

For questions, concerns, or requests relating to privacy, please contact:

SISHYAKULAM ACADEMY PRIVATE LIMITED

Email: contact@sishyakulam.com

Phone: +91 93846 75938

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